

CENTER FOR PUBLIC SECTOR AI

www.cpsai.org

FBERUARY 2025
MAINE AI TASK FORCE

MINIMIZE RISK. MAXIMIZE IMPACT.







Cassandra Madison COO Center for Public Sector Al Nishant Shah Senior Advisor for Responsible Al State of MD





Mission

CPSAI is a non-partisan, non-profit organization dedicated to bridging the knowledge gap between emerging technologies and government.

We equip government leaders with the tools, knowledge, and expertise they need to make thoughtful decisions about where and how to deploy AI and other emerging technologies to address their most pressing service delivery challenges.





What We Do

01 Educate Leaders

Equip government leaders with the knowledge and tools they need to make informed decisions

Build Capacity

03

Bridge gaps in government technical expertise with resources like our Project Clearinghouse and Senior Fellows Program. 02 Mitigate Risk

04

Develop operational guardrails, evaluation mechanisms, and procurement standards that protect public service values

Accelerate Learning

Create and nurture shared spaces for cross-state and cross-sector learning, collaboration, and experimentation





Public Sector Advisory Board

CPSAI is an organization built for and by HHS leaders. We work collaboratively with other orgnizations in the field to support states on their AI journey and improve service delivery.



Alex Brown



Michelle Barnes
Colorado



Charlie Brereton
Montana



eton Kelly Garcia



Tracy Gruber Utah



Kim Johnson California



Mike Leach South Carolina



Dan Makelky Colorado



Jilma Meneses Washington



Marko Mijic



Fariborz PaksereshtKristi Putnam
Oregon Arkansas



Andrea Barton Reeves Connecticut



Angie Rogers



Gary Wilson Tennessee



Nikki Zeichner Federal HHS



Laura Zeilinger Washington DC





- 21 states represented meeting twice a month
- Partnership with Beeck Center for Social Impact & Innovation at Georgetown
- Annual in person gathering in partnership with NGA





Project Clearinghouse 2025

- Offers states access to a network of tech, data, and AI experts.
- Lightweight sprints evaluate AI projects across four dimensions
- Team reviews proposals, identifies risks and opportunities, and provide actionable recommendations.
- Serves as a hub for sharing lessons learned across states, ensuring postimplementation evaluation, and fostering best practices.





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Key Partners

A key part of CPSAI's mission is be connective tissue















Health & Human Services Agencies





2025 State Landscape

Natural Gas | Pipelines

Utility Trends United States

Artificial Intelligence

INSIGHTS

Data centers drive buildout of gas power plants and pipelines in the Southeast

January 29, 2025







New law prohibits the unauthorized commercial use of a readily identifiable voic

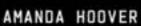
Tennessee, All Shook Up Over Al-

Generated Voice Replicas, Passes

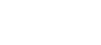
NEWS

'Embracing AI': Mississippi Governor Mandates Creating Policies for Using Artificial Intelligence





BUSINESS JUL 25, 2824 2:29 PM







ELVIS Act





New Jersey's \$500 Million Bid to Become an Al Epicenter

Nevada's unemployment system gets AI overhaul, no human jobs to be replaced

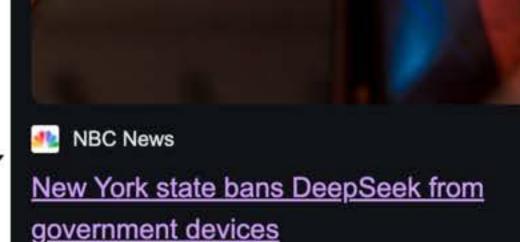
by SOPHIE LINCOLN | Tue, November 12th 2024 at 11:28 AM Updated Tue, November 12th 2024 at 5:39 PM



Connecticut Asks Seven School Districts to Pilot Al Program

The program is geared toward students in grades 7-12 and will provide them with hands-on experience with various AI tools to help them with their education, according to the state.

Jampol, and Jar



deepseek





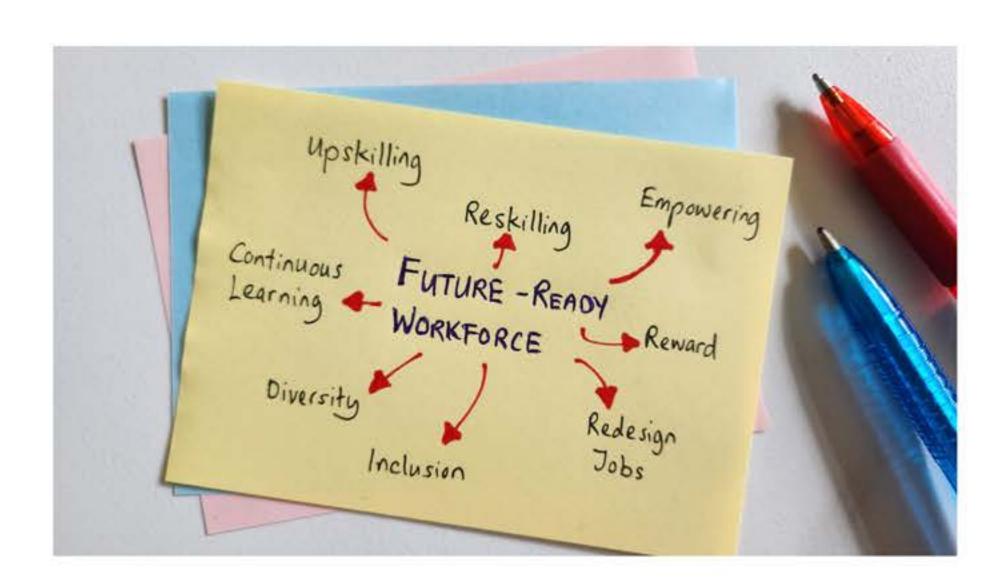
What are states working on?

- Policy
- Governance
- Strategic
 Planning
- Training & Upskilling Gov workforce
- University & private sector partnerships

- Energy & Compute
- Data Quality
- Security & Privacy
- Narrow Use Case
 Experimentation
- Al for Employee Productivity
- Enterprise capabilities

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Preparing the Workforce for Al



Al Training for State Employees

Many states have recognized the need for internal ttraining. Some are building it themselves, others are contracting for it. InnovateUS is a popular philanthropically funded partner.

University Partnerships

AI Centers are being stood up in academic institutions all across the country. Princeton \$72 million center announced last week. Serve as a hub for experimentation & evaluation, but also to train incoming workforce for AI future.

Preparing for Workforce Disruption

Varying opinions re: AI's impact on jobs. Some see opportunities, others expect significant job losses. Some states are considering policy on replacing workings on AI, others are starting to think about how to support displaced workers through existing and new programs.



Protect Maine Residents from Harm



Policy, Regulation, & Governance

Hundreds of pieces of legislation are being debated right at the state level. Can be tough to find a balance that ensures safety but doesn't stifle innovation. Pacing & existing capacity/expertise is a challenge. Internal to gov governances frameworks are also being set up.

02 Oversight & Monitoring of Al Systems

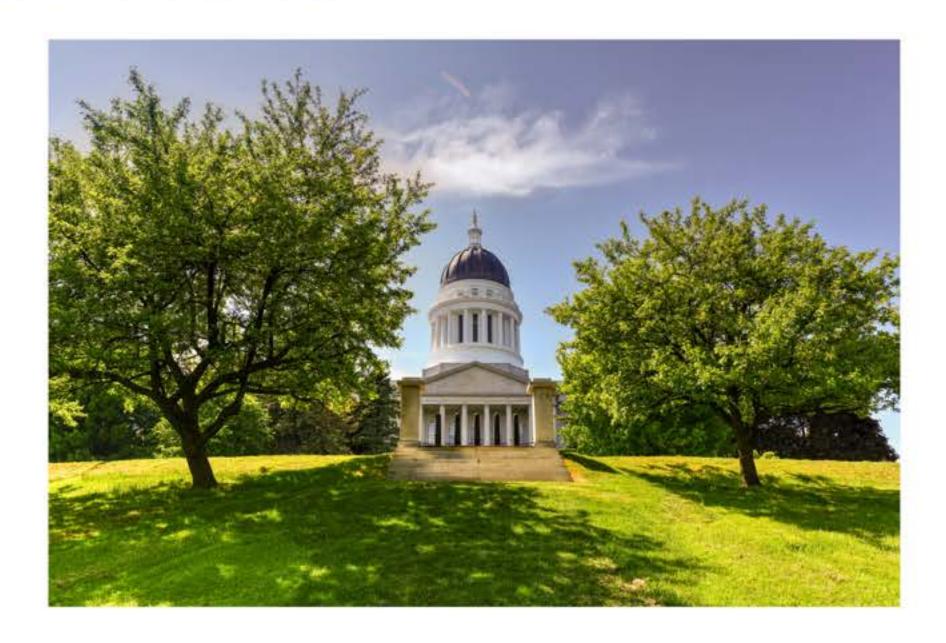
Deploying AI safely in a gov context requires the capacity to identify and address errors, hallucinations, etc. Evaluation tools are still nascent. Active debate over what is the baseline you're comparing AI to & when to say yes to deployment.

Impact of Shifting Federal Landscape

US posture has shifted with the new administration. We're likely to see less oversight and regulation. Crucial for states to collaborate with one another because that's where the model safety standards are guardrails will need to come from.



Explore Al's Most Promising Applications in Government



Encouraging small pilots & expermentation

Growing number of states are setting up labs and building university and private sector partnerships to enable experimentation. Doing this well means learning from failure and success.

102 Enabling Workforce Productivity

A lot of early focus on large commodity tools and how to safely enable employees to leverage them in their day to day work. Large scale OpenAI, Gemini, and Microsoft Co-pilot pilots/rollouts. This space is maturing.

7 Focusing on the back end

Many states are focus on back end experimentation as a way to mitigate risk. Some states are just starting to think about agentic systems. Common pilots: commodity tools, making unstructured data easier to access, chatbots, legacy code transition, automated document processing.





Thinking about Al Readiness & Capacity





Understanding Readiness



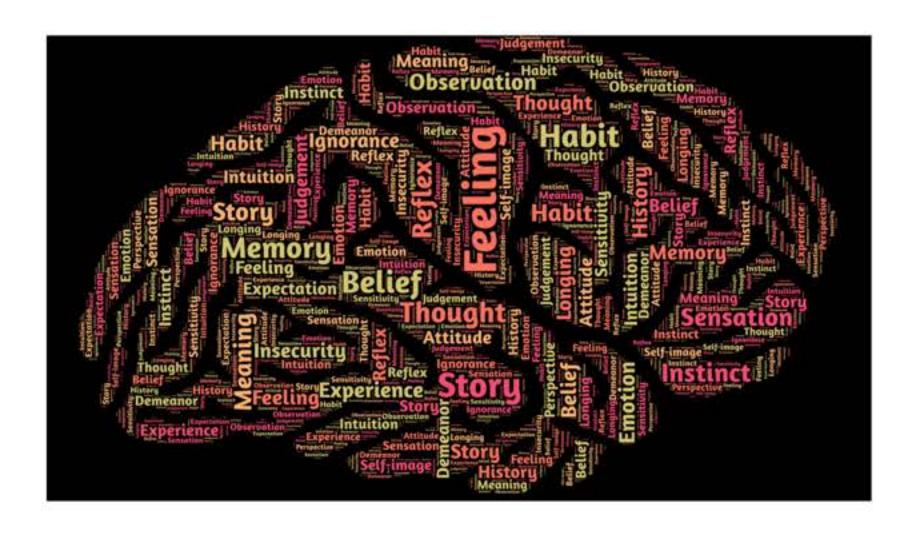
- Governance & Strategy
- Data Quality, Access,
 & Infrastructure
- Talent & Workforce Readiness

- Al Use Cases & Readiness for Experimentation
- Public Trust, Equity & Safeguards
- Funding & Sustainability



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Mindset



Focus on the problem, not the tool

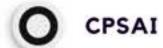
When you're holding a hammer, everything starts to look like a nail. Focus on the problems you want and how you will measure success first. Then consider AI as part of a broaders suite of technologies & process improvements which could solve it.

O2 Create safe spaces for experimentation

Mitigate risk by starting small, focusing on
back end problems, and iterating. Make sure
teams know it's ok not

Understand Pain Points & Engage Users

Building technology in a silo, with minimal user engagement, has led to a legacy of tech failures in gov. Best practices in modern tech delivery should govern how AI is approached too.





Learning from the Maryland Journey







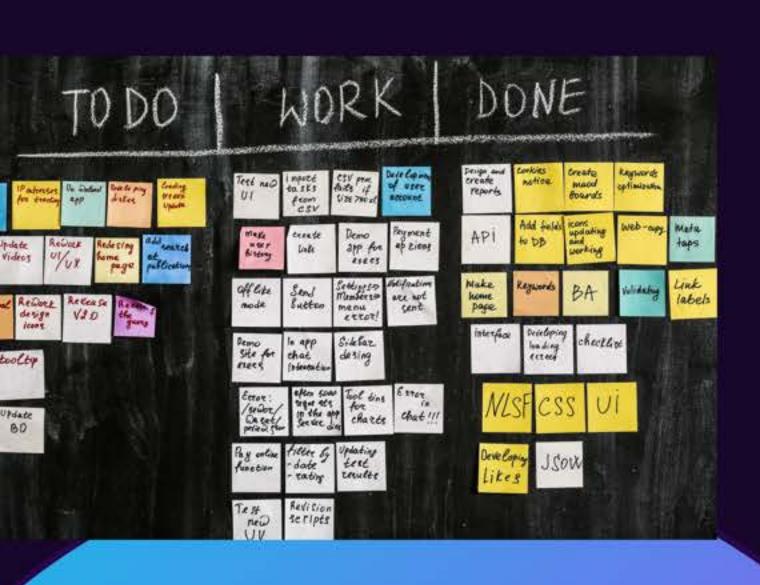


Setting your Taskforce Up for Success





Taskforce Best Practices



- Set clear goals & objectives
- See crossfunctionality as a strength
- Understand readiness

- Plan for public engagement and transparency
- Think about pilots & sandboxes
- Plan for long term governance
 & sustainability
- Evaluate and iterate

THANK YOU